

Comments from residents who have received energy efficiency measures from various schemes.

There has been a very positive impact – the house was almost impossible to heat previously with the existing electric radiators. The difference in the warmth of the house is immeasurable, and it heats up very quickly.

Solar Together Kent

It was all seamless and sensible - online and then in person. Very personable staff at the installation and very helpful and friendly staff throughout the process. Gloria, Dover
12 panels and battery

My home is a lot warmer now and very happy with the outcome. Used to have to go to bed to keep warm as it was so cold, now feels like I have my life back. So happy, thank you.

Gas consumption is almost halved compared to the similar time last year since having insulation measures installed. My home feels naturally warmer for longer periods.

We've lived in this house for almost 50 years and as a miner used to be supplied with 15 bags of coal a month from the colliery to heat our home. The closure of the pits meant that we had to spend a fortune on heating our home with gas due to the poor thermal efficiency of the property. Now thanks to funding from the Government's Local Authority Delivery scheme and Dover District Council's Housing Assistance Grant it has been possible to have our home wrapped in external wall insulation. We're looking forward to feeling a lot warmer next winter, lower heating bills and reducing our carbon footprint. Good news for us and the environment!

The heating is perfect, and the water is nice and hot. Everything is working ok and very happy with the outcome.

I would like to thank you for all your help with the grant scheme. The installers were excellent, I now have a new energy efficient gas boiler.

I would like to thank you for all your help and understanding throughout the process of getting me a new boiler. It has finally been fitted and I will be forever grateful for your willingness and understanding.

Solar PV has had a positive impact on electricity consumption – almost halving electricity consumption compared to similar sized homes (data from OVO app).

Solar Together Kent

The whole process from start to finish had efficiency and was a well thought out process. Survey guy pleasant and all documentation emailed over quickly. The installation was quick and was all done within 2 hours and price as expected.

Well done. Dover Resident

The team they sent to us was fantastic and kept us updated throughout with regular inspections from their manager, I can honestly say that Aran Insulations and their other working parties are a great company that Dover District Council have supplied. I've already had people walking by asking for their details to have their own properties insulated. Thank you DDC.

Measures installed- Loft insulation, External Wall Insulation, Ventilation.

Great service from start to finish, from the applying process to the finish of the installation. A great scheme which has enabled our household to potentially save on bills and expenses to our house.

Measures installed- Loft Insulation, Ventilation.

Happy with the outcome. The 2 guys that came to carry out the install were very amiable and very helpful.

Measures installed- Loft Insulation, Ventilation.

Happy with the process, it all went smoothly, and the installers were very quick and tidy. Happy with the outcome and can now start getting back to normality.

Measure installed- Gas Boiler and heating controls.

The service was really quick and professional from start to end. I couldn't of asked for anything better and am really grateful for the service provided.

Measure Installed – Gas Boiler and heating controls.

All the different contractors that came were all very professional and arrived on time. They were very clean and tidy and made sure everything was left as it was before. All the guys were very friendly, and I am very happy with all the works carried out at my property.

Measures Installed – Flat Roof Insulation, Loft Insulation, Ventilation.

Very happy with How quick the process was carried out, and the 2 lads that carried out the installation were very good and was left tidy.

Measure Installed – Gas Boiler with heating controls.

The workers were efficient polite and tidy. The Installation seems to be of a high standard. Therefore, very happy with the work.

Measures Installed- Gas Boiler with heating controls.