



Inspection Report

Date of inspection: Date report completed:

Name of applicant or current licence holder:

Name and address of zoo:

Tel no: Licence Number:

Date of last formal inspection: Type of last formal inspection:

Timing of next formal inspection: Type of next formal inspection:

Type of inspection **Statutory composition of inspection team** *Please tick appropriate box*

Section 10 Periodical: 2 Defra/Welsh Government nominees; 1 LA vet; option of up to 2 more from LA ..

Section 11 Special: Any number of competent LA authorised appointees

Section 14(1)(b) dispensation renewal under section 6(1A)(a) (where a direction has been made that section 10 shall not apply):
 Defra/Welsh Government nominee/s.....

Section 14(2) dispensation Periodical:
 Defra/Welsh Government nominee/s.....

For a licence inspection (Section 4(1A)(b)) and a significant change inspection (Section 9A(8)) please use the inspection form at Appendix 11A of the Standards.

Name and designation of inspector(s)	Name of zoo representative(s)
<input type="text" value="██████████"/> (List 2 Zoo Licence Inspector)	<input type="text" value="██████████"/> (Finance director)
<input type="text" value="██████████"/> (List 1 Zoo Licence Inspector)	<input type="text" value="██████████"/> (Animal Manager)
<input type="text" value="██████████"/> (LA Veterinarian)	<input type="text" value="██████████"/> (Veterinarian)
<input type="text" value="██████████"/> (Local Authority)	
<input type="text" value="██████████"/> (Local Authority)	

When this form has been completed and signed the original must be sent to the local authority. If the zoo is owned by the local authority, the local authority must send a copy of the completed form to Defra where the zoo is situated in England or to the Welsh Government, where the zoo is situated in Wales.

Preamble to inspectors' report

Information and guidance about the Zoo Licensing Act 1981 (ZLA) is available at <https://www.gov.uk/government/policies/protecting-biodiversity-and-ecosystems-at-home-and-abroad/supporting-pages/species-protection> and <http://wales.gov.uk/topics/environmentcountryside/ahw/zoos/?lang=en>

Preamble to inspectors' report*, including any comments about the current dispensation status, if applicable.

Wingham Wildlife Park first opened in 1986 under the name of Wingham Bird Park, with a small collection of aviary birds, waterfowl and a tea room. As new animals were added to the collection, including a variety of mammals the current, more appropriate, name of Wingham Wildlife Park was adopted in around 1996.

In February 2008 the park ownership changed hands, with the following 3 years seeing the collection grow by almost 100 new species, including numerous animals which were of high conservation interest. Since then the park has continued to grow and expand, with the construction of new exhibits including but not limited to tigers, Chimpanzee, Orangutan and most recently a mixed African Species enclosure with Giraffe. Wingham Wildlife Park are active members of the zoo community including involvement in the British and Irish Association of Zoo's and Aquaria and the European Association of Zoo's and Aquaria.

The park continues to work on improving enclosures and has numerous redevelopments in progress to upgrade various facilities including the reptile house which was in desperate need of refurbishment. Following on from the Interim Inspection in 2021 a number of improvements has also been completed including a new facility for the Callitrichids and upgrades to the tropical house.

██████████ - The environment health officer for the Local Authority was also in attendance.

The parks 14.2 dispensation was removed following the inspection in 2016 and it is clearly appropriate Wingham Wildlife park should not have a dispensation considering the species held in the collection.

This inspection report is written as per the instructions found in the current version of the 'Guidance for zoo inspectors 2019' which was released on the 21st January 2019 and clarifies that where there has been any, however small, failure of compliance then a question is marked 'no'. Where a box is marked 'no' the specific area of non-compliance is commented on and all other aspects of the zoo with regard to each individual question were considered compliant unless otherwise stated. In addition, where there has been failure of full compliance and the area in question pertains to one of the Section 1A Conservation measures or any other conditions on the current licence then the failure will result in the requirement that the licensing authority issue a Direction. Full details of this clarification were provided to the operator through the 'Notice to Zoo Inspectors, Zoo Operators and Local Authorities'.

This report is based upon the findings and information supplied in association with the formal inspection that took place on 13th October 2022.

*this might include general background about the zoo (type of collection, size etc) and any relevant information or comments from the pre-inspection audit

Findings at inspection

Guidance note: Where possible a Yes, No or Not Applicable (N/A) answer should be given. Where not all criteria are met for a particular question, comments and clarification should be made indicating where any deficits occur. If appropriate, means of correction or improvement should be included as Conditions or Recommendations under 'Additional conditions' or Additional space' towards the end of the form.

1. Provision of food and water	Marking Yes No N/A	Comments/clarification
Section 1A(c)(ii) ZLA 1981:		
1.1. Are animals provided with a high standard of nutrition?	Yes	
1.2. Is food and drink that is supplied appropriate for the species/individual?	Yes	Diets for Psitticines have been improved and they are now provided with more variety and appropriate food items.
1.3. Are supplies of food and water: (a) kept hygienically?	No	Meat was being stored in the same fridge as fruit and vegetables. There was no separate hand washing sink in the meat prep area and chopping boards were in very poor condition. See Directions 1, 2 & 3. Meat and fish are being defrosted in a dedicated fridge but there is no system in place to ensure appropriate rotation. See Recommendation 1.
(b) prepared hygienically?	No	
(c) supplied to the animal hygienically?	Yes	
1.4. Has natural feeding behaviour been adequately considered to ensure that all animals have access to food and drink?	Yes	
1.5. Are feeding methods safe for staff and animals?	Yes	Risk assessments are in place for Cat 1 animal experiences but they did not match the safe working procedures. See Condition 1.
1.6. Is feeding by visitors permitted?	Yes	Meerkats, goats and goldfish can be fed by visitors but quantities are controlled and packaging is different to reduce the risk of the wrong food being fed to the wrong species.
(a) if 'yes', is it properly controlled?	Yes	
2. Provision of suitable environment		
Section 1A(c)(i) ZLA 1981:		
2.1. Are the animals provided with an environment well adapted to meet the physical, psychological and social needs of the species to which they belong?	Yes	Enclosures are of a very high standard and the park are commended on the new facility for the Callitrichids which includes a large outdoor space.
2.2. Are the following environmental parameters appropriate:		Temperatures are now being monitored in the tropical house for the Lorikeets and there are no plans to bring back butterflies to the facility. Temperature gradients are not being provided or recorded for species housed in the new reptile facility. See Condition 2. UV readings are not been carried out or recorded for species held in the new reptile facility. See Condition 3. No water quality tests are being undertaken for the otters. See Direction 4.
(a) temperature?	No	
(b) ventilation?	Yes	
(c) lighting?	No	
(d) noise levels?	Yes	
(e) any other environmental parameters?	No	

2. Provision of suitable environment (contd.)	Marking Yes No N/A	Comments/clarification
2.3. Are there satisfactory measures in place to safely confine the animals?	Yes	Perimeter and enclosure fence checks are now in place and results are documented and follow up actions implemented.
2.4. Do animal enclosures have sufficient shelter and refuge areas?	Yes	Birds in the mixed parrot aviary have been provided with sheltered areas.
2.5. Do animal enclosures provide sufficient space?	Yes	The reticulated Python has been provided with a new exhibit providing adequate space and access to a suitable pool.
2.6. Are backup facilities for life support systems adequate?	Yes	Good back up generator facilities in place.
2.7. Is the cleaning of the accommodation satisfactory?	Yes	High standards of cleaning seen in exhibits.
2.8. Is the standard of maintenance adequate for: (a) the buildings?	Yes	Required repairs have been carried out to the tropical house and overall the condition of buildings throughout the park is good.
(b) the fences?	Yes	
2.9. Is all drainage effective and safe?	Yes	
3. Provision of animal health care		
Section 1A(c)(ii) ZLA 1981: 3.1. Are the animals provided with a high standard of animal husbandry?	Yes	Commended on high standards of husbandry throughout.
3.2. Do animals on display to the public appear in good health?	Yes	All animals seen looked in excellent health.
3.3. Are observations of condition and health made and recorded?	Yes	Daily diaries kept by keepers and then transferred onto ZIMS.
3.4. Do animals receive prompt and appropriate attention when problems are noted?	Yes	Excellent relationship with the local Veterinary practice and good communication.
3.5. Are enclosures designed and operated in such a way that social interaction problems are avoided?	Yes	Good separation facilities in most enclosures and adaptations made where necessary to ensure positive social interactions such as a divide added to the Moon bear outdoor area so the male could be separated from mother and cub.
On-site facilities 3.6. Are catch-up and restraint facilities adequate?	Yes	
3.7. Is darting equipment satisfactory?	Yes	A dart rifle and suitable anaesthetic drugs are stored on site for use in emergencies.
3.8. Are on-site veterinary facilities adequate?	Yes	Adequate facilities available and a fridge for storing medicines. Recovery cages stored there would be more appropriate if separated from the treatment area. See recommendation 2.

3. Provision of animal health care (contd.)	Marking Yes No N/A	Comments/clarification
Veterinary care Section 1A(c)(ii) ZLA 1981: 3.9. Are the animals provided with a documented and maintained programme of preventative and curative veterinary care and nutrition?	Yes	Commended on the document outlining preventative and curative veterinary care.
3.10. Is there a system for the regular review of clinical and pathological records?	Yes	A good system of regular review in place.
3.11. Are appropriate veterinary records kept?	Yes	
3.12. Are medicines kept and disposed of correctly?	No	No temperature log for medicines kept in cupboard. See Direction 5. System of recording broach dates and disposal of clinical waste not adequate. See Conditions 4 and 5.
3.13. Are controlled drugs used and recorded satisfactorily?	N/A	
3.14. Are appropriate antidotes available?	N/A	
3.15. Are <i>post mortem</i> examination arrangements satisfactory?	Yes	Most post mortems carried out at the local veterinary practice except large animals which are done on-site.
Isolation and containment 3.16. Is adequate reserve accommodation available for isolation of animals for: (a) assessment? (b) treatment? (c) recovery? (d) quarantine (where required)?	Yes Yes Yes Yes	Separation facilities seen throughout the park at enclosures and in off-show areas.
Sanitation and control of disease Section 1A(e) ZLA 1981: 3.17. Are satisfactory measures in place to prevent the intrusion of pests and vermin into the zoo premises?	Yes	Programme of pest control in place and documented.
3.18. Does it appear that general sanitation and pest control are effective?	Yes	No evidence of any pest problems throughout the park.

4. Provision of an opportunity to express most normal behaviour	Marking Yes No N/A	Comments/clarification
4.1. Do the accommodation and management regimes encourage normal behaviour patterns and minimise any abnormal behaviour, taking into account current enrichment and husbandry guidelines?	Yes	Commended on the enrichment programme and the monitoring and review system in place.
4.2. Are animals of social species normally maintained in compatible social groups?	Yes	
5. Provision of protection from fear and distress		
5.1. Are the animals handled only by or under the supervision of appropriately experienced staff?	Yes	Staff only signed off when fully trained.
5.2. Is physical contact between animals and the public consistent with the animals' welfare?	Yes	
5.3. Are interactions between the animals such that they are not excessively stressful?	Yes	
6. Transportation and movement of live animals		
6.1. Can the zoo demonstrate a knowledge of, and compliance with, the regulations covering transportation of animals, and provide copies of certificates to show compliance when transportation has occurred?	Yes	
6.2. Can the zoo demonstrate that: i) transport and movement equipment is in good order?	Yes	Various transport boxes seen and in good order.
ii) facilities suitable for lifting, crating and transportation of all the types of animals kept within the zoo to destinations both inside and outside the zoo are readily available?	Yes	
iii) catching and transportation techniques take account of the animal's temperament and escape behaviour in order to minimise injury, damage and distress?	Yes	
iv) adequate provision is made for the animal's and the public's safety and well-being while the animal is being transported or kept away from the zoo?	Yes	

7. Conservation, education and research	Marking Yes No N/A	Comments/clarification
Section 1A(a) ZLA 1981: 7.1. Is the zoo participating in at least one of the following: (i) research from which conservation benefits accrue to species of wild animals?	No	
(ii) training in relevant conservation skills?	Yes	Care and management of the White Clawed Crayfish.
(iii) the exchange of information relating to the conservation of species of wild animals?	Yes	Various areas dedicated throughout the park to educating visitors on the plight of wild animals such as the pet trade and bile farming.
iv) where appropriate, breeding of wild animals in captivity?	Yes	Involved in a number of EAZA Ex-situ breeding programmes and is following recommendations of breeding and non-breeding where appropriate.
(v) where appropriate, the repopulation of an area with, or the reintroduction into the wild of, wild animals?	Yes	Participating in the White Clawed Crayfish programme. Numerous Hatchery tanks in place with successful care and management of numerous specimens.
Section 1A(b) ZLA 1981: 7.2. Is the zoo promoting public education and awareness in relation to the conservation of biodiversity, in particular by providing information about the species of wild animals kept in the zoo and their natural habitats?	Yes	
7.3. Where appropriate are animals managed in a way consistent with the conservation needs of the species, (such as exchange between zoos, accommodation to encourage natural behaviour and breeding etc)?	Yes	Very detailed Aquisition and Disposition policy in place. Commended on the space provided for a number of species and in particular the great apes.
7.4. Are on-site education facilities adequate for the resources of the collection?	Yes	
7.5. Are the conservation efforts adequate for the resources of the collection?	Yes	To be commended on the detailed report of conservation activities and the efforts put into both In-situ and Ex-situ conservation.
7.6. Are the research efforts adequate for the resources of the collection?	Yes	Commended on the number of research projects being carried out and that staff are participating in their own projects to benefit the animals welfare.
7.7. Is captive breeding properly managed?	Yes	

8. Public safety	Marking Yes No N/A	Comments/clarification
Section 1A(d) ZLA 1981: 8.1. Are there satisfactory measures in place to prevent the escape of animals?	Yes	Category 1 species would benefit from the installation of alarms on their electric fences to aid in the response to a fence failure and prevent an escape. See recommendation 3.
8.2. Are there satisfactory measures in place to be taken in the event of any escape or unauthorised release of animals?	Yes	Escape procedures do not specify which species are considered Category 1. Not all licences are full so not all staff can use all weapons. See recommendations 4 & 5. Staff are not receiving regular training on the use of Firearms. See Direction 6.
8.3. Are escape drills carried out four times a year, recorded and regularly reviewed (at least two drills should include the escape of a Category 1 animal where present)?	No	De-brief notes lack detailed information such as species that have 'escaped', were unclear in their layout do not include action and follow up points. See Condition 6.
8.4. Will the perimeter deter unauthorised entry and aid the confinement of zoo stock?	Yes	Regular checks in place.
8.5. Do stand-off barriers appear adequate?	Yes	
8.6. Are adequate warning signs provided?	Yes	
8.7. Are prohibited areas appropriately signed?	Yes	
8.8. Are exits clearly marked and accessible?	Yes	
8.9. Do public areas, walkways and buildings appear safe?	Yes	
8.10. Are trees regularly inspected and appropriate remedial action taken?	Yes	
8.11. Have appropriate risk assessments for direct contact by the public with animals been carried out?	Yes	Risk assessments are updated in a new format and are being regularly reviewed.
8.12. Are the special safety requirements for walk-through or drive-through exhibits adequately met?	Yes	A new barrier has been erected around the pond in the tropical house.

9. Records	Marking Yes No N/A	Comments/clarification
Section 1A(f) ZLA 1981:		
9.1. Are there up-to-date records of the zoo's collection, including records of:		
(i) the numbers of different animals?	Yes	
(ii) acquisitions, births, deaths, disposals and escapes of animals?	Yes	
(iii) the causes of any such deaths?	Yes	
(iv) the health of the animals?	Yes	
9.2. Are daily diaries maintained, and do they contain appropriate information?	Yes	Keepers maintain daily diaries and they contain appropriate and detailed information.
9.3. Are animal stock records clear and up-to-date?	Yes	A dedicated records keeper has been employed to ensure ZIMS is kept up to date.
9.4. Are annual stock records completed in the correct format and submitted to the local authority?	Yes	
9.5. Are animal source and destination records kept?	Yes	
9.6. Are archived records secure?	Yes	
10. Miscellaneous		
10.1. Do staff numbers and training of staff appear adequate?	Yes	Clear sign off system for the training of staff.
10.2. Is the management structure and organisation of staff adequate to ensure compliance with the Standards at all times?	Yes	
10.3. Are effective risk assessments carried out where appropriate?	Yes	
10.4. Has an ethical review process been established and implemented?	Yes	Currently a vet does not attend Ethics meetings. See Condition 7. There is no written euthanasia policy. See Condition 8.
10.5. Are public toilet facilities adequate and serviced?	Yes	
10.6. Are parking facilities adequate?	Yes	
10.7. Is a First Aid policy and accident reporting and recording system in place?	Yes	

11. Associated legislation	Marking Yes No N/A	Comments/clarification
11.1. Is electrical equipment routinely serviced?	Yes	
11.2. Have fire precautions been agreed and implemented?	Yes	Fire risk assessment in place. Alarms in high risk buildings connected to monitoring stations and extinguishers seen throughout the park.
11.3. Is refuse and clinical waste disposed of correctly?	Yes	
11.4. Are the required needs of disabled visitors met?	Yes	Lift in Giraffe building so top floor can be accessed.
12. Compliance check including licence conditions		
12.1. Is the current licence or a copy on public display at each public entrance?	Yes	
12.2. Is adequate Public Liability Insurance current?	Yes	
12.3. Have any Additional licence conditions been met?	No	The condition of chopping boards had been met but has now failed again and Firearms training for staff has still not been undertaken.

Additional space

The following space is provided for:

- additional notes and comments on the answers to the earlier questions
- recommendations (other than in respect of grant or refusal of a licence and any specific conditions recommended for a licence) including those based on comments already made to earlier questions
- any general remarks which the inspecting team may wish to record

The inspection team would like to thank the staff at Wingham Wildlife Park for their hospitality during the inspection and appreciate how soon another Inspection had to be arranged to due to delays in the last inspection during the global pandemic.

The Park has made some great steps forward in achieving a number of conditions and directions over the last 18 months and has constructed some excellent new facilities for the Callitrichids and Reptiles.

There are big plans to continue to develop and grow over the coming years all of which are excellent. The park must ensure it informs the Local Authority of any major changes, extensions to the site and new developments ahead of work starting.

Recommendations:

1. It is recommended that a system of labelling fish and meat that is defrosting is implemented to ensure appropriate rotation and use of food items.
2. It is recommended that a method of separating the vet treatment area and recovery cages be implemented.
3. It is recommended that the park considers the installation of alarms on Category 1 species electric fences to aid in the notification of failures and the prevention of escapes.
4. It is recommended that animal escape procedure lists which species are Category 1 so staff can respond appropriately and effectively in the event of an escape.
5. It is recommended that all members of the Firearms team have full Firearms licences so that everyone can use all weapons and ammunition on-site. This will improve appropriate firearms cover for the zoo.

Inspecting team's recommendation to the local authority

Having inspected (name of zoo)

Wingham Wildlife Park

on:

13-10-2022

the inspecting team make the following recommendation:

Please tick appropriate box

- it is recommended that a licence be refused
- it is recommended that the above collection be licensed in accordance with the ZLA 1981 subject to the conservation measures in section 1A
- it is recommended that the above collection be licensed in accordance with the ZLA 1981 subject to the conservation measures in section 1A and the following Additional Conditions (N.B Additional Conditions must be clearly worded so as to be enforceable and a timescale applied for compliance)
- it is recommended that the following alterations be made to the above collection's licence conditions

Additional Conditions (if appropriate)

1. In accordance with Appendix 6 (6.1 to 6.3) of the Secretary Of State's Standards Of Modern Zoo Practice the Standard Operating Procedures (SOPs) for the Big Cat and other experiences, should be regularly updated so that they match the risk assessment for such activities. This condition to be met within 3 (three) months.
2. In accordance with section 2.1 and Appendix 8 (8.2.2) of the Secretary Of State's Standards Of Modern Zoo Practice all Vivaria must provide a thermal gradient around the preferred body temperature of the species of animal kept. Natural daily and seasonal variations should be provided. Sources must be thermostatically controlled or regularly adjusted in response to a clearly visible monitoring system and recorded. Installation of a constant readout system (such a maximum/ minimum digital thermometers) will allow fluctuations to be recognised retrospectively. This condition to be met within 3 (three) months.
3. In accordance with Appendix 8 (8.2.5) of the Secretary Of State's Standards Of Modern Zoo Practice appropriate Ultraviolet (UV) light from a full spectrum source must be provided in all herptile enclosures and this must be regularly monitored and recorded to demonstrate effectiveness for the species housed and when replacement of the source is required. This condition to be met within 3 (three) months.
4. In accordance with Appendix 5 (5.5.13) of the Secretary Of State's Standards Of Modern Zoo Practice there will be regular temperature monitoring of all drug storage areas and any fridges used, preferably with a temperature data logger or daily recorded max/min thermometer to meet current veterinary pharmaceutical storage legislation. This condition to be met within 3 (three) months.
5. In accordance with 3.24 of the Secretary Of State's Standards Of Modern Zoo Practice the zoo must be able to demonstrate to the satisfaction of the local authority that clinical waste (including "sharps") and refuse is regularly removed and disposed of in an approved fashion by a licensed carrier. This condition to be met within 3 (three) months.
6. In accordance with 8.38 of the Secretary Of State's Standards Of Modern Zoo Practice the recording of the Escape Drills needs to be updated to reflect clearly the species involved and the system of action points identified so that all members of staff are familiar with emergency procedures when animals escape. This condition to be met within 6 (six) months.
7. In accordance with 7.14 and Appendix 2 (2.5) of the Secretary Of State's Standards Of Modern Zoo Practice a zoo veterinary surgeon must attend at least one Ethical Review Process meeting per year. This condition to be met within 1 (one) year.
8. In accordance with 3.14 of the Secretary Of State's Standards Of Modern Zoo Practice the zoo must produce an euthanasia policy with standard written protocols that outline the responsibility and decision making process for the euthanasia of animals within the collection. This condition to be met within 6 (six) months.
9. In accordance with Section 8.26 Secretary Of State's Standards Of Modern Zoo Practice the zoo must ensure compliance with the control of invasive alien species and produce an annually reviewed separate inventory of all non-native invasive species held at the collection. The zoo must ensure that each individual non-native invasive animal is microchipped for permanent identification; ensure that the animals are held in secure and appropriate accommodation and have a plan for immediately dealing with any escapes. This condition to be met within 6 (six) months.

Inspector(s) signature(s)

Date signed

The Data Protection Act 1998 – Fair Processing Notice

The purpose of this Fair Processing Notice is to inform you of the use that will be made of your personal data, as required by the Data Protection Act 1998.

The local authority in England (or in Wales as the case may be) is the data controller in respect of any personal data that you provide when you complete this zoo inspection form. The information that you provide may be used by the local authority in its consideration of issuing or amending a zoo licence in accordance with the Zoo Licensing Act 1981 (ZLA). The local authority may be required to release information, including personal data and commercial information, on request under the Environmental Information Regulations 2004 (EIRs) or the Freedom of Information Act 2000 (FOIA). However, local authorities will not permit any unwarranted breach of confidentiality nor act in contravention of their obligations under the Data Protection Act 1998 (DPA).

Where the zoo, to which this inspection report applies, is owned by the local authority, the local authority must send a copy of the completed form to Defra (in accordance with section 13(2) of the ZLA) where the zoo is situated in England, or to the Welsh Government where the zoo is situated in Wales. Defra or the Welsh Government (as the case may be) may use the information contained in the form to ensure that local authorities are carrying out their duties correctly in accordance with the ZLA.

Defra and the Welsh Government are also subject to the EIRs and the FOIA and so may be required to release information, including personal data and commercial information, on request. However, as above, Defra and the Welsh Government will not permit any unwarranted breach of confidentiality nor act in contravention of their obligations under the DPA.

Inspecting team's recommendation to the local authority

Directions

Where there has been non-compliance with an existing condition on the current zoo licence the licensing authority **must** issue a direction indicating the steps required to be taken to ensure the original condition is met. The existing conditions on the zoo licence included the Section 1A conservation measures, the standard additional licence conditions, and any that may have been added as a result of previous zoo inspections.

The inspecting team recommends that the following directions are issued to the zoo:

There are 6 Directions that **MUST** be issued, none of which require closure of either the whole Zoo or a section of it during the period specified for the Compliance with the Direction:-

1 :- The reasons the Licence condition is not satisfied:- a. the storing of meat/ fish in the same fridge as the storage of vegetables and fruit and thereby risking cross contamination.

This Direction relates to the Whole Zoo and must be met within 1 (one) months

Direction 1 – The Zoo must, In accordance with Section 1.3(b) and 1.3(d) of the SSMZP and good practice, the thawing and storage of raw meat and raw fish must be separated from that of other food types. A separate fridge should be used for the meat and fish from that used for vegetables and fruit.

2 :- The reasons the Licence condition is not satisfied:- a. In the Meat Kitchen there is not a separate hand washing facility.

This Direction relates to the Whole Zoo and must be met within 1 (one) months

Direction 2 – The Zoo must, In accordance with Section 1.3(d) of the SSSMZP observe strict standards and provide a dedicated hand-washing facilities in all areas where raw meat is handled i.e. in the meat preparation Kitchen

3 :- The reasons the Licence condition is not satisfied:- a. The Chopping Boards in the meat kitchen are worn and badly damaged and have not been replaced; b. This was part of the Previous Direction 1 of the Directions issues on 23rd March 2021 and was initially met but is now not being met.

This Direction relates to the Whole Zoo and must be met within 1 (one) months

Direction 3 – The Zoo must, In accordance with Section 1.3(a) of the SSSMZP, implement a policy for the ongoing regular replacement of any and all food preparation chopping boards that are damaged through repeated use to ensure that surfaces can be cleaned and maintained in a hygienic fashion.

4:- The reasons the Licence condition is not satisfied:- a. Regular water quality monitoring is not being undertaken for the Otters.

This Direction relates to any section of the zoo that houses aquatic animals and must be met within 3 (Three) months.

Direction 4 – The Zoo must, In accordance with Section 2.9(a) of the SSSMZP implement a policy for the regular monitoring and recording of water quality for all aquatic animals.

Inspecting team's recommendation to the local authority

Directions

5 :- The reasons the Licence condition is not satisfied:- a. A number of veterinary drugs were being kept beyond the broach date and not being disposed of or replaced; b. Broach dates are not being recorded on the veterinary drugs when this occurs and therefore prevent accurate monitoring and review

This Direction relates to the Whole Zoo and must be met within 1 (one) months

Direction 5 – The Zoo must, In accordance with Appendix 5 (5.5.13) of the SSSMZP implement a policy for the regular review by your Veterinary Surgeon of the storage and recording of drugs kept on site, to ensure that their management complies with current legislation. No Veterinary drugs or other pharmaceuticals must be stored beyond the manufactures data sheet time limits once the injection vial is breached or package opened (the date of Broach or opening to be clearly recorded on the medication).

6 :- The reasons the Licence condition is not satisfied:- a:- Formal training or periodic refreshers have not been undertaken despite this previous condition; no documents of such training were available at the time of the inspection

This Direction relates to the Whole Zoo and must be met within 6 (six) months (intially was 2 years in previuous Directions issued March 2021)

Direction 6 – The Zoo must, In accordance with Section 8.19 of the SSSMZP, ensure that every person licensed to use a firearm must undergo formal training by a suitably qualified person. Every trained operator must undergo periodic (e.g. 6 monthly) refresher and practice. Such training must be recorded and sent to the Local Authority and be available for future inspections.