# Dover District Council **Cost of living website**

As per our Cost of Living Plan, we've dedicated a number of web pages to providing information and resources on how to cope with the rising expenses of everyday life. This will help our communities be more aware, informed and empowered to navigate the rise in the cost of living.





www.dover.gov.uk/
 Community/Cost-of-Living Webpages/Home.aspx

community@dover.gov.uk

# **Community hubs**

For a full list of community hubs in the district, scan the QR code



or visit dover.gov.uk/Community-Hubs

# Look out for our Community Roots Van



The Dover District Council Community Roots Van, is a fully equipped office on wheels, helping bring council services to communities across the Dover District. The van is there to assist with tackling social isolation and supporting communities in becoming more digitally inclusive. We'll be providing advice, support (and some fun) at a town or village near you!



www.dover.gov.uk/CommunityRootsVan



# Dover District Support Leaflet



Food provision Debt advice Energy advice Housing support





# **Immediate Support**

## **Food provision**

#### **Dover Foodbank**

Three day emergency food supplies. 07754 178 295 (text only) Email: info@dover.foodbank.org.uk

#### **Deal & Area Foodbank**

Three day emergency food supplies. Call: 01304 728428 Email: info@dealarea.foodbank.org.uk

## **Debt** advice

#### **National Debt line**

A registered charity providing free, impartial and expert debt advice.

Call 08088 084 000

Monday-Friday 9am-8pm / Saturday 9.30am-1pm

## **Energy advice**

For urgent help it's important you contact your utility provider immediately, this includes:

- Gas
- Electric
- Water

## **Housing advice**

#### Shelter

A registered charity providing support in a housing crisis.

Call: 08088 004 444

Monday-Friday 8am-8pm / Saturday 9am-5pm

# **Non-Urgent Support**

Food provision	
Aylesham & Rural Pantry	Call: 01304 840 134 Email: enquiries@bechange.org.uk
Dover Pantry	Call: 07898 045 384 Email: manager@doverpantry.org.uk
Deal Pantry	Call: 07510 407 605 Email: contact@dealpantry.org.uk
Sandwich Pantry	Call: 07377 808 477 Email: Oursandwichpantry@gmail.com

# Debt & energy advice

#### Dover, Deal and District Citizens Advice

Visit the Dover, Deal or Sandwich office or visit www.doverdealadvice.co.uk or call: 08082 787961.

Free advice for help with fuel bills and financial planning. They can top up your pre-payment card in their office in Dover and will work with you to maximize income. They will see if a grant is available for you to help with fuel; you will need to contact CAB for an appointment to give them time to work with you.

## Housing advice

#### Dover Outreach Centre

Local charity that provides support to homeless people in the Dover area. Call: 01304 339 022 or visit their website at www.doveroutreachcentre.org

#### Porchlight

Local charity that provides support to homeless people in the Dover area

Call: 08005 677 699 or visit their website at www.porchlight.org.uk/

# **Further Support**

## **Food provision**

Sunrise Café 'pay what you can afford' model. Located at 168 Snargate Street, Dover CT17 9BZ. Call: 01304 448 070 Email: Info@sunrisecafedover.com

**BeChange** provides support for families and individuals in need.

Located at Ackholt Rd, Aylesham, Canterbury CT3 3AJ. Call: 01304 840 134 Email: enguiries@bechange.org.uk

## Debt advice

Supportive charities with advice, guidance and tools:

Step Change Debt Charity: 0800 138 1111

## **Energy advice**

#### **Dover District Council's Energy Team**

For further assistance advice or information, call: 01304 872 414 or email them at energy@dover.gov.uk.

# Housing advice

# Contact Dover District Council's Housing Needs Team:

Call: 01304 872 265

Email them at housingadvice@dover.gov.uk





COMMUNITY ROOTS