

Instruction to your bank or building society to pay by Direct Debit

Service user number



DIRECT

	9 5 4 1 8 5
Please fill in the whole form and send it to:	For Dover District Council Official Use Only
Business Rates Dover District Council PO Box 2031 Pershore, WR10 9ED	This is not part of the instruction to your bank or building society BUSINESS RATES ACCOUNT NUMBER (if known, or address of property)
Name(s) of account holder(s)	
	Please tick ONE date you want to pay monthly on:
	1st 10 month 5th 12th
Bank/building society account number	19th 10 month 24th 28th 10 month 12 month 12 month 12 month 12 month
	Email address
Branch sort code	
Name and full postal address of your bank or building society	We will send all future Business Rates bills to the email address you have given. This service is only available to the liable ratepayer or their appointed representative. If you change your email address you must let us know straight away.
To: The Manager bank/building society	If you do not want to receive your bill by email please tick here
Address	Telephone
Postcode	Instruction to your bank or building society: Please pay Dover District Council Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Dover District Council and, if so, its details will be passed electronically to my bank or building society.
	Signature(s)
Banks and building societies may not accept Direct Debit Instructions for some types of account.	Date

This Guarantee should be detached and retained by the payer.

The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, Dover District Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Dover District Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Dover District Council or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when Dover District Council asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.